



Full-Time Reception / Visitor Guide

Permanent (up to 39 hours per week)

Galway Atlantaquaria is Ireland's largest native species aquarium. Our purpose is to present a comprehensive view of the world of water, through clear and interesting displays, informed, helpful staff and exciting live presentations. This is achieved through accurately displaying aquatic life in a manner that reflects their natural habitats, providing an enjoyable and educational environment to learn about the diverse marine and freshwater ecosystems of Ireland.

We are currently seeking a full-time reception / visitor guide to join our team

The successful candidate will be responsible for

- Guest Services: Greeting visitors, answering general questions about the aquarium, the exhibits and the tours and services we provide, provide maps and challenge sheets.
- Communication: Answering the phone and responding to general emails or redirecting both to the appropriate staff member.
- Ticketing and Sales: Process admission tickets, memberships and gift shop purchases when required.
- Keeping the reception area clean and tidy, checking on toilet facilities and making store maps and challenges sheets, and accessibility tools are available for visitors use.
- Providing talks and tours of the aquarium when needed.

The successful candidate must have

- Strong interpersonal skills with a friendly demeanour
- Be able to handle a busy, noisy work environment
- Be proficient with office software and booking systems
- Have a qualification in hospitality, customer service or a scientific subject
- Prior administrative, hospitality or public engagement experience would be preferred

Applicants should note that this job may involve some weekend work, and that the starting rate begins at 14.15 euro per hour.

The closing date for applications is 12pm on 21st September 2026. Please note in person interviews will be held in Galway in late September.

Applications should include a current curriculum vitae and cover letter. Applications can be posted to

Galway Atlantaquaria Limited
Salthill
Galway,
H91 T2FD

Or emailed to info@nationalaquarium.ie with the subject title 'Job Application'
Galway Atlantaquaria Ltd is an equal opportunities employer.