

SOCIAL STORY

Special needs & access
information



Engage - Educate - Inspire

OUR SOCIAL STORY

Galway Atlantaquaria want to ensure all our visitors have a great experience & visit.

In developing our social story we want to inform our visitors with special needs to be as informed and prepared as possible.

“Social Stories are a social learning tool that supports the safe and meaningful exchange of information between parents, professionals, and people with autism of all ages. The people who develop Social Stories are referred to as Authors, and they work on behalf of a child, adolescent, or adult with autism, the Audience.”

We are always trying to improve our social story.

Galway Atlantaquaria LTD

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Salthill, Galway City.

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Special needs & access

If you are planning a visit and need to know about access and support, [please review our social story](#).

If you need further information, you can call or email us



Special Needs Concession Prices

Special access tickets for additional needs children / adults allow access to one accompanying carer free of charge when they purchase an additional needs adult or child ticket.

Please note this offer is not available Parents/Guardians of child aged 2 years and under.

Caretaker means a related or nonrelated person who has the responsibility for the protection, care, or custody of a dependent adult as a result of assuming the responsibility voluntarily, by contract, through employment, or by order of the court.

A caretaker is to enable someone to experience the tour that couldn't be there without them.

Please bring relevant ID and documentation, or an associated membership card, GP letter or hospital consultant letter which confirms the visitor is unable to visit Galway Atlantaquaria independently without the aid of a carer or mobility aid.

Are Animals/Pets Allowed?

No, only guide dogs are allowed access to the Aquarium

Right to ask?

Galway Atlantaquaria are conscious about visible and invisible disability & that is why we ask for relevant documentation.

[Thank you for understanding why we ask.](#)

MINIBUS Access



Minibus Access

The BARRIER can be easily moved to allow the minibus to park. If you require access please click the link below. Please note **TIME & DATE** so we can open for you.



Interactive link just click the envelope to email us now.

PARKING SPACES



Parking Spaces

There are 2 parking spaces inside the complex parking area.

ACCESS RAMP



The Access Ramp

We have a wheelchair and Pram access ramp inside the complex Car Park. This directs you to the **entrance** of the Aquarium.

ENTRANCE



What you might see, hear and feel.

Lots of people talking and walking into the Aquarium and Cafe. Colours like blues and grays as the weather changes. Noises like people talking, cars and wind or rain.

RECEPTION



**Click on the
SPLASH see & Hear it**

Reception Area Map **LOUD SPLASH WARNING**

When you arrive at reception, you can check in.

1. Entry & Toilets (to the left)

2. Lift, for access to first floor. Please note Service Users can **see the ground floor first.**

HELPFUL SUPPORTS



Helpful Supports

The Aquarium has purchased a **wheelchair** and two **ear protectors** for our visitors use. There are many different reasons for use, please ask at reception for more information.

WHERE TO GO NEXT?



Toilets are located beside the splash zone.

Where to go next?

The Aquarium has two floors of exhibits. For service users, People with prams we ask you follow the ground floor route first.

1. Ground floor route, will take you to LIFT. (no lifting prams on stairs).

ENJOY.



Enjoy your visit and see all our exhibits.

The exhibits are designed to give the visitor a unique experience and insight into the world of water. Explore Galway Atlantaquaria and discover the diversity of life in our oceans, rivers, lakes and canals.

Learn about the wonderful and varied species and their habitats.
Be inspired to play your part in protecting our shared planet.

*Thanks for visiting, we hope you enjoyed it.
If you have any ideas on improving our social story,
please email: garry@nationalaquarium.ie*

